

Invest India helps depts to come closer

Lucknow: With an objective of striking coordination between different government departments and sensitizing them toward time-bound resolution of issues raised by industries, a day-long workshop on Nivesh Mitra Portal was held at Niryat Bahwan on Thursday.

The Invest UP and infrastructure & industrial development department on Thursday conducted a workshop on the modalities to use the Nivesh Mitra Portal for swift resolution of the issues faced by the industries. The workshop, the department noted, was meant to get the entire stakeholder on the table and discuss ways to expedite the industrial activities in the state and attract more investments.

During the session, the officials shared that the Nivesh Mitra Portal is an entrepreneur-centric web application that enables existing and prospective investors and entrepreneurs to get online clearances/NOC from concerned department with ease and minimal "running around". "We also urged different departments to take the issues raised through the portals on priority basis and ensure that entrepreneurs do not have to run from pillar to post to get their issues resolved," said deputy commissioner of industries Manoj Kumar

Chaurasiya. Meanwhile, representatives of the industries complained that the Nivesh Mitra Portal is marred by technical and operational challenges and rather than making the process easy it, on most occasions, leaves entrepreneurs perplexed and eventually forces them to chase officials to listen to their grievances.

"Many times, we are unable to upload documents due to the size limit of 30kb. It should be increased. Also, the joint inspection team contacts entrepreneurs through Whatsapp. We have proposed that mails are better option. Additionally, the clearance certificates cannot be downloaded without submitting feedback. So, there are hiccups in the portal and that should be addressed to make it easier for the entrepreneurs to raise issues and track the status of the complaints," said Amausi Industries Association general secretary Rajata Mehra.

Responding to this, Chaurasiya said, "Today's session was a two-way communication to listen to the grievances and suggestions of the entrepreneurs. We have noted their feedback and will work to ensure that Nivesh Mitra Portal upholds the ease of doing business motto of the government." TNN