

'Nivesh Mitra' bags award for excellence

Adjudged Best Online Investor Interface

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Lucknow: Nivesh Mitra, the government's single-window portal for industries and investors, won the Award of Excellence by Computer Society of India.

"It bagged the honour in the project category for on-line interface provided to investors and industrialists for setting up and running units and enterprises in the state," said a government spokesperson.

Additional chief secretary (Infrastructure & Industrial development) Arvind Kumar, said, 3,27,502 applications have been filed on the single-window portal since its launch in February, 2018 and around 2,77,335 clearances, including NoCs and licences have been issued so far with a disposal rate of 95%.

Currently, 27 departments are providing 300 services through the portal which was launched with 60



Chief executive officer, Invest UP, Neena Sharma receiving the excellence award from chief minister Yogi Adityanath

services. 'Invest UP' CEO Neena Sharma said around 130 services had been integrated with 'Nivesh Mitra' in last two years and 50 more services were in the pipeline.

The grievance redressal system of Nivesh Mitra has received 25,064 entries of which 96% have been successfully resolved. Its user-feedback module has received

1,48,883 responses from entrepreneurs, of which 75% users have rated the system 'satisfactory'.

Facilities provided through the module include making applications, departmental procedures for grant for all pre and post-establishment no-objection certificates, licences, registrations and sector-specific licencing.