

Ease of Doing Business

U.P. Industrial Single Window Portal ‘Nivesh Mitra’ achieves the milestone of issuing over 4 Lakh clearances in just 3 years

- *So far, ‘Nivesh Mitra’ has received total 4,77,761 applications since February 2018 and granted 4,03,806 number of NOCs and Licenses at a high disposal rate of 96% and 85% approval rate*
- *Within 3 years, ‘Nivesh Mitra’ is offering 347 licensing services of more than 27 departments*
- *Now ‘Nivesh Mitra’ is equipped with more sector-specific services such as Films, Entertainment, Drug, Clinical Establishment, Agriculture, etc.*
- *Till date ‘Nivesh Mitra portal’ has received 32,965 grievances from users, of which 31,242 grievances have been resolved at an excellent resolution rate of 95% through its grievance redressal mechanism*

Lucknow | Aug 25, 2021:

In a significant achievement that is indicative of rising confidence of investors and industry community in Uttar Pradesh as a preferred investment destination, **4,03,806 clearances have been granted through Nivesh Mitra**, the single window portal of the State with a **remarkable disposal rate of 96%** and about **85% approval rate** since its launch in February 2018. A total of **4,77,761 applications have been filed by entrepreneurs** through Nivesh Mitra portal for obtaining regulatory approvals so far over a period of only around three years.

Commending the achievement and Nivesh Mitra team, **Hon’ble Minister, Industrial Development, Shri Satish Mahana said**, *“Under the dynamic leadership of Hon’ble Chief Minister, Shri Yogi Adityanath, our government has been implementing technology driven reforms to improve ease of doing business in Uttar Pradesh. Nivesh Mitra single window portal is one of the various successful initiatives to imparting process-transparency and facilitation of investments in the State, which have helped the State to jump 12 positions and achieve second position in ease of doing business in India.”*

Hon’ble Minister added that *consistent and time-bound delivery of services through ‘Nivesh Mitra’ was an attestation of State government’s relentless efforts to meet the expectations of the investors and industries in an efficient manner, leading to unprecedented high volume of investment projects’ implementation and employment generation in Uttar Pradesh.*

It may be noted that **Nivesh Mitra single window portal was launched by Hon’ble Prime Minister during U.P. Investors Summit-2018 with 69 services of 20 departments, which have been scaled up to 347 services, covering all pre-establishment/pre-operation/renewals for enterprises along with additional services, ‘Nivesh Mitra’ has become one of the largest single window portals currently in India.** Now ‘Nivesh Mitra’ is also equipped with **sector-specific licensing services such as Films, Entertainment, Drug, Clinical Establishment, Agriculture, etc.**

Under **grievance redressal mechanism of Nivesh Mitra**, 32,965 grievances have been received from entrepreneurs till now, of which 31,242 have been successfully resolved at an excellent **resolution rate of 95%**.

‘User Feedback’ module of Nivesh Mitra portal has received total 2,26,113 feedbacks from its users, out of which around **80%**, i.e. 1,79,979 feedbacks have been received under **‘Satisfied’** category.

