

# Prayagraj, Kanpur, Bareilly & Gorakhpur enter list of top 10 domestic airports

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**PRAYAGRAJ :** For the first time, Prayagraj airport at Bamrauli ranks 10th in the country for customer satisfaction, the highest rank Prayagraj Airport has attained to date, informed airport officials.

Previously, Prayagraj secured 11th rank at the all-India level in this regard, they added.

Interestingly, Gorakhpur airport secured second rank in the list released by the Airport Authority of India. Earlier, the district ranked 29th. Besides, Bareilly and Kanpur airports also bagged 8th and 9th ranks among the top 10 domestic airports in customer satisfaction. Bareilly airport was previously ranked 13th while Kanpur was ranked 26th place.

The customer satisfaction survey is conducted twice a year keeping in mind the service quality parameters set by the Airports Authority of India. This survey is conducted from January to June and from June to December.

The results from July to December 2023 have now been released. In this, Prayagraj Airport stood at 10th place after securing 4.89 points. Earlier in the survey from January to June 2023, it was in 11th place with 4.89 points, officials said.

Gorakhpur airport came in second place with 4.99 points, Bareilly airport at eighth place

## TOP 10 DOMESTIC AIRPORTS

Rank	Airport	Name Points
1	Bhopal	5.00
2	Gorakhpur	4.99
	Udaipur	
	Jammu	
	Dehradun	
3	Rajahmundry	4.98
4	Leh, Belgaum	
	Darbhangha	4.97
5	Hubli, Madurai	4.95
6	Ranchi	4.93
7	Jabalpur	
	Vijayawada	4.92
8	Bareilly	4.91
9	Kanpur, Gwalior	4.90
10	Prayagraj	4.89

with 4.91 points, Chakeri airport of Kanpur at 9th place with 4.90 points and Prayagraj airport at 10th place with 4.89 points.

This time the Airport Authority surveyed 56 airports across the country, in which, Raja Bhoj Airport of Bhopal came first in the country and Gorakhpur, Udaipur, Dehradun and Jammu airports stood second.

In the January to June 2023 survey, only Agra airport made it to the list.

But, this time, Gorakhpur airport came in second place with 4.99 points, Bareilly airport at eighth place with 4.91 points, Chakeri airport of Kanpur at 9th place with 4.90 points and Prayagraj airport at 10th place with 4.89 points.