

# Soon, e-court system to ensure speedy resolution of industrial disputes

---

## HT Correspondent

letters@htlive.com

**LUCKNOW:** To resolve pending industrial disputes in a time bound manner, the state government has decided to come up with the e-court framework to resolve these disputes within the Industrial Tribunal.

The government has roped in Sritron India Limited to develop the e-court system for registering cases related to industrial disputes and developing a seamless interface for all parties.

The UP Real Estate Regulatory Authority already has the e-court system for filing of complaints against developers.

According to the state government, participants will be able to upload their inputs and documents on this platform to verify whether their submissions meet legal requirements.

The system will automatically validate these submissions and generate a unique case number, confirming that the cases are currently under review.

“The e-court platform will

enhance the effective management of all received cases, allowing for tracking from acceptance to resolution. The system will provide tools for court staff to review and verify cases, ensuring proper classification and adherence to procedures,” said the state government.

Cases will be categorized under various heads such as salary disputes and wrongful termination, among others, to streamline processing and assignment.

Additionally, the platform will feature a scheduling system that sets dates and times for hearings, accommodating both court resources and schedules of the parties involved.

It will also facilitate case transfers between authorities or courts.

Moreover, the platform will integrate automated notifications for all parties and include a calendar system to update case records and manage scheduled dates and times.

The issuance of court orders and notices will be streamlined using customizable templates

with automation capabilities tailored to case developments.

The platform will accommodate various delivery methods, including electronic notifications and physical mail, while also tracking the status of issued documents to ensure they are received and acknowledged.

## **Sensitive information will be safe**

The new system will incorporate robust security measures to protect sensitive information and ensure compliance with all legal standards.

The system will also offer user support through a help desk, along with training materials, including tutorials and guides, to assist users in navigating the platform effectively.

Regular maintenance and updates will be conducted to keep the platform functional and responsive to emerging needs.

It will provide dispute resolution facilities in four phases, prioritizing various areas while also issuing court orders and notices.