

Lucknow airport's T3 to begin operations from this Sunday

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READY FOR TAKE-OFF T3 offers a variety of features designed to enhance the passenger experience

TIMES NEWS NETWORK

Lucknow: The new Integrated Terminal 3 (T3) of Chaudhary Charan Singh International Airport (CCSI) will begin operations from March 31. Akasa Air will be the first airline to fully relocate its operations to the new terminal.

The plan is to eventually shift all domestic and international flights to T3. The recently inaugurated terminal, opened by Prime Minister Narendra Modi earlier this month, has been constructed at a cost of Rs 2,400 crore and boasts a passenger handling capacity of 8 million annually. This capacity is expected to expand to 13 million passengers per year upon completion of Phase 2 construction.

"CCSI Airport is working closely with Akasa Air to ensure a world-class passenger

experience at T3," a CCSI Airport spokesperson said. "Our priority is to provide timely and clear information to Akasa Air passengers throughout the transition."

On the opening day, CCSI Airport will deploy customer service representatives and signage at key decision points to guide Akasa Air passengers toward the new terminal's departure and arrival areas. Currently, Akasa Air operates flights to Ahmedabad, Bengaluru, and Mumbai from Terminal 2 (T2).

T3 offers a variety of features designed to enhance the passenger experience, including DigiYatra biometric identification, ample check-in counters, self-service kiosks, automated baggage handling systems, advanced security screening machines, baggage reclaim belts, and more boarding ga-

tes and aircraft parking bays. Presently, the airport connects passengers to 29 domestic destinations and eight international ones. This increased capacity will significantly improve operational efficiency.

The new terminal also boasts an immersive audio-visual experience showcasing Uttar Pradesh's art and architecture. Passengers will be greeted by illuminated motifs of Chikankari and Mukesh embroidery at the check-in counters, while frosted glass graphics depict stories from the Ramayana and Mahabharata.

Sustainability is also a focus at the new terminal, with extensive use of recyclable materials. CCSI Airport is envisioned as a multi-modal travel hub, offering metro connectivity, intercity electric bus services, and app-based taxi services.